

**Training of Trainers (ToT) on  
'Managing Disputes and Difficult Conversations on the Board'  
May 12-14, 2015, New Delhi**

The School of Corporate Governance and Public Policy at IICA together with the International Finance Corporation (IFC) of the World Bank Group organised a three-day Training of Trainers Programme on 'Managing Disputes and Difficult Conversations on the Board' from May 12-14 at New Delhi.

Disagreements and disputes on Company boards are inevitable, and it is in the best interest of the company to resolve them quickly and efficiently. The ToT focussed on Alternative Dispute Resolution Techniques that help directors and board members understand the different conflict styles and issues that they often encounter the Board level. The programme was a highly interactive course designed to build interpersonal dispute resolution skills among the participating board directors.

The programme commenced with the inaugural address by **Prof Asish K Bhattacharyya, Head SCGPP, IICA**, who deliberated upon the importance of such training in the light of recent regulations. The inaugural session was followed by technical sessions.

The delivery of this programme was based on a unique participatory learning and leadership approach, facilitated by renowned international trainers including **James South (CEDR member and accredited mediator)**, **Susanne Schuler (CEDR accredited mediator)**, **Alexey Volynets (IFC Knowledge Management Officer)** and **Vladislava Ryabota (IFC Regional Corporate Governance Lead for South Asia)**. The trainers brought rich experience in the facilitation of constructive resolution, mediation and management of organisational, intercultural and community conflict.

The 19 programme participants included board members, trainers and corporate governance research scholars and IICA faculty.

**Dr Niraj Gupta, Associate Professor-SCGPP, IICA** delivered the welcome address at the valedictory session, summarising the key points of training. The valedictory speech focussed on the practical constraints faced by the board and the significant impact of the training in view of the new companies act was delivered by **Dr Bhaskar Chatterjee, DG & CEO IICA**, who also distributed the certificates to participants. **Dr Garima Dadhich, Assistant Professor-SCGPP, IICA** delivered vote of thanks.